

Cold Stone Creamery® Family Heist Sweepstakes ("Sweepstakes")

Official Sweepstakes Rules ("Official Sweepstakes Rules")

NO PURCHASE OR PAYMENT IS NECESSARY TO ENTER OR WIN. A PURCHASE OR PAYMENT OF ANY KIND WILL NOT INCREASE YOUR CHANCES OF WINNING. BY ENTERING THE SWEEPSTAKES, YOU AGREE TO THESE OFFICIAL SWEEPSTAKES RULES. AFFIDAVIT OF ELIGIBILITY / RELEASE OF LIABILITY AGREEMENT MAY BE REQUIRED. THIS SWEEPSTAKES IS IN NO WAY SPONSORED, ENDORSED OR ADMINISTERED BY, OR ASSOCIATED WITH, THE PARENT OR AFFILIATED COMPANIES OF THE SOCIAL MEDIA WEBSITES INSTAGRAM®, FACEBOOK®, OR TWITTER®/X. These Official Sweepstakes Rules may be viewed online at: <https://coldstonecreamery.com/DM4Sweeps>.

1. Eligibility. The Sweepstakes is open only to legal residents of the fifty (50) United States and the District of Columbia, who are 18 years of age or older at the beginning of the Sweepstakes Period (as defined in [Section 5](#)), and who have access to the internet and have or open a valid email account. The Sweepstakes is subject to all applicable federal, state, and local laws and regulations and is void where prohibited or restricted by law.

Employees of, members of the immediate family (spouse, domestic partner, in-laws, parents, grandparents, siblings, children, and grandchildren) of, or those domiciled with an employee (whether related or not) of Sponsor (as defined in [Section 12](#)), Universal Pictures Marketing, a division of Universal Film Exchanges LLC ("Universal"), Element London Ltd. ("Element"), or their respective parents, affiliates, or subsidiaries, and Cold Stone Creamery® licensees, franchisees, and their employees, are ineligible to participate or win.

An eligible individual who enters the Sweepstakes is hereafter referred to as "Entrant" or "you". Each Entrant unconditionally accepts and agrees to comply with and abide by these Official Sweepstakes Rules, and to the decisions of Sponsor, which are final and binding in all respects, and may be required to verify that they meet eligibility requirements as outlined herein.

Universal, Element, Facebook, Instagram, and Twitter/X, and their respective parents, affiliates, and subsidiaries, are not participants, sponsors, or co-sponsors, nor do they endorse, administer, execute, or promote this Sweepstakes. You are providing information to Sponsor and not to Universal. If you participate via your mobile phone, such activity will be subject to any charges pursuant to your wireless service provider's rate plan. Please consult your wireless service provider for more information.

2. How to Enter the Sweepstakes. During the Sweepstakes Period, you may receive one (1) entry into the Sweepstakes through the website URL at <https://coldstonecreamery.com/DM4Sweeps> ("Website"), by completing and submitting all required registration information, which includes joining the Cold Stone Creamery My Cold Stone Club® rewards program (each, an "Entry" and collectively referred to herein as "Entries"). Once you enter, you may receive up to three (3) additional Entries for each of the following actions taken through the Website (one additional Entry per action):

- Follow the official Cold Stone Creamery Facebook page (<https://www.facebook.com/coldstonecreamery>)
- Follow the official Cold Stone Creamery Instagram page (<https://www.instagram.com/coldstone/>)
- Download the Cold Stone Creamery App (<https://www.coldstonecreamery.com/getinthemix/downloadtheapp/index.php>)

You may also enter via email as described below.

Alternative Means of Entry: To receive one (1) Entry without submitting an entry form or enrolling in the My Cold Stone Club rewards program as described above, during the Sweepstakes Period, email cscsweepstakes@kahalamgmt.com with the email subject "Family Heist Sweepstakes Entry," and provide your full name, email address, complete mailing address, and daytime and evening telephone numbers (area code included). You may enter via email up to four (4) total times; each valid email sent pursuant to the foregoing shall be eligible to receive one (1) Entry.

Entries that are incomplete, defamatory, disparaging, hateful, offensive, illegible, false, deceptive, garbled, or portraying or advocating alcohol, illegal drugs, tobacco, firearms or weapons, or Entries that include any activities that may appear unsafe or dangerous, or that advocate any political agenda are not eligible, with such eligibility to be determined by Sponsor in its sole discretion. Once submitted, all Entries are the sole property of Sponsor.

3. Entry Limit: Four (4) Entries per Entrant throughout the Sweepstakes Period. Entrants may only receive up to four (4) Entries into the Sweepstakes, regardless of method of entry. Entrants are not permitted to use another person's identity. Any Entrant who uses multiple names or otherwise attempts to enter multiple times in violation of these Official Sweepstakes Rules shall be disqualified from the Sweepstakes. If it is discovered by Sponsor (using any evidence or other information made available to or otherwise discovered by Sponsor) that any Entrant has attempted or has used any other identities or system(s) or program(s) to participate in or disrupt the Sweepstakes, then such Entrant shall be disqualified from the Sweepstakes in the sole and absolute discretion of Sponsor. Failure to comply with these Official Sweepstakes Rules and the decisions made by Sponsor may result in an Entrant being disqualified from the Sweepstakes.

4. Privacy: The personal information you provide at the time of Entry or otherwise in connection with the Sweepstakes will be subject to the law of the United States. All such information is subject to the Sponsor's Privacy Policy posted at: <https://www.coldstonecreamery.com/aboutus/privacy/index.php>. By entering this Sweepstakes and providing personal information, you agree to the use of your personal information as described in the above privacy policy.

5. **Sweepstakes Period.** The Sweepstakes begins on June 12, 2024 at 12:01 AM Scottsdale, Arizona time and ends July 30, 2024 at 11:59 PM Scottsdale, Arizona time (“**Sweepstakes Period**”). Sponsor’s computer is the official timekeeper for the Sweepstakes Period. Any attempted entries outside of the Sweepstakes Period will not be accepted.

6. **Prize, Approximate Retail Value (“ARV”) and Odds.** All details and other restrictions of the prizes not set forth in these Official Sweepstakes Rules will be determined by Sponsor in its sole discretion.

Prize. Ten (10) Entrants (the winner of the Grand Prize and the winners of the Second Prize and Runner Up Prizes, each a “**Prize Winner**” and collectively, “**Prize Winners**”) chosen at random, will each be awarded one (1) prize (each a “**Prize**” and collectively, “**Prizes**”), as follows:

- **Grand Prize:** One (1) Entrant will be awarded: France Trip Package; package includes provisions for 2 adults and 2 children under 16 years old:
 - Three Thousand and 00/100 USD (\$3,000.00) toward Airfare: Roundtrip flights from major international airports in mainland USA to Paris, France
 - Transfers: Roundtrip airport transfers from Paris airport to Yvelines accommodation and Paris accommodation
 - Accommodations:
 - 1 night’s luxury chateau accommodation in Yvelines, based on sharing a quadruple occupancy room, with breakfast
 - 3 nights’ luxury 4-star hotel accommodation in Paris, based on sharing a quadruple occupancy room, with breakfast
 - Private Karaoke Session at Chateau: (1 hour)
 - Side-Car Tour: (1.5 hours) 2x people per vehicle with 1x driver/guide
 - Laser Tag Battle: (1 hour)
 - Private Karate Masterclass: (Approximately 2 hours)
 - Immersive Heist Challenge: (1 hour)
- **Second Prize:** One (1) Entrant will be awarded:
 - Cold Stone Creamery ice cream for one year (provided in the form of digital e-gift card(s) to Cold Stone Creamery, with a total value of Four Hundred and 00/100 USD (\$400.00))
- **Runner Up Prize:** Eight (8) Entrants will be awarded:
 - Digital e-gift card(s) to Cold Stone Creamery valued at One Hundred and 00/100 USD (\$100.00)

Total ARV: The total ARV of the Grand Prize is Seven Thousand Five Hundred Fifty and 00/100 USD (\$7,550.00). The total ARV of all Prizes is Eight Thousand Seven Hundred Fifty and 00/100 USD (\$8,750.00). Any difference between the approximate retail value and the actual retail value will not be awarded or refunded.

Odds: The odds of winning a Prize will vary depending on the number of valid, correct Entries received during the Sweepstakes Period.

Tax Information and Prize Restrictions: Subject to applicable law, all taxes (including, without limitation, federal, state and/or local income taxes) and any other charges, costs, and/or expenses associated with the acceptance and/or use of a Prize not expressly specified herein as being provided, is the sole responsibility of each applicable Prize Winner. No substitution, assignment, exchange of cash, currency, credit, or transfer of a Prize by a Prize Winner is allowed. Sponsor reserves the right to substitute a Prize for one of equal or greater value. Should a potential Prize Winner decline or fail to claim a Prize, or be unreachable, Sponsor reserves the right to either select an alternate winner until the Prize is claimed or forfeit the Prize(s) with no replacement winner being selected.

Grand Prize flights will be roundtrip economy/coach flights from select major US airports to Paris, France with maximum total value of Three Thousand and 00/100 USD (\$3,000.00), including all taxes, fees, and other costs; any additional costs shall be Grand Prize Winner’s sole responsibility and must be paid at time of booking; flights may be indirect and not all routings will be available, flight itinerary will be determined by Element in its sole discretion. Prize packages for 4 people are for 2 adults and 2 children under 16 years old; At least one person travelling must be over the age of 18; Where any travelers are aged under 18, they must have prior parental or guardian permission; accommodation based on 2 adults and 2 children under 16 years old sharing a quadruple occupancy room for one night in a chateau in Yvelines, France and a quadruple occupancy hotel room for 3 nights in Paris, France; a valid credit or debit card may be required to guarantee the accommodation on check in; stay must include a Saturday night; the Grand Prize package excludes domestic ground transfers, meals and drinks, excursions, rental car, attractions, treatments, visas, personal expenses and anything not expressly stated in the Grand Prize package above; all elements of the Grand Prize are subject to availability; if unavailable, experiences and items of a similar nature and value may be offered; accommodation will be selected by Element in its sole discretion; Grand Prize Prize Winner must contact Element with three preferred travel dates in three separate months no later than six weeks prior to departure; once booked, the Grand Prize cannot be amended or cancelled; Grand Prize is non-refundable and non-transferable; no cash alternative is available; all travelers will require a passport valid for at least 6 months on date of travel; any necessary visas or insurance are the responsibility of the Grand Prize Prize Winner and guests; Grand Prize cannot be taken over Christmas, New Year or Public Holidays in the departure or arrival country; Grand Prize is valid for 12 months from the date of notification of winning, and all travel must be completed within that time; The minimum age for the sidecar tour is 5

years old, it is not recommended for those who are pregnant; the martial arts class will be tailored to the participants' abilities, participants should advise the instructor of any underlying health conditions or injuries prior to session; The minimum age for the escape room 'heist challenge' is 9 years old; All children must be accompanied by an adult for all experiences; Grand Prize must be taken in accordance with government guidelines and COVID-19 rules and restrictions, the arrangement and additional costs for any COVID-19 testing that may be required is the sole responsibility of the Grand Prize Prize Winner and guest; The Grand Prize prize provider is Element London Ltd. Any personal data submitted by the Grand Prize Prize Winner or guest to Element will be treated in accordance with Element's privacy policy, which is accessible at: <https://element-london.com/element-london-privacy-policy-travel-english/>

7. **Winner Selection.** On or about August 7, 2024 ("**Winner Selection Date**"), potential Prize Winners will be selected in a random drawing from among all eligible entries received during the entire Sweepstakes Period. There will be a total of ten (10) Prize Winners selected. Each Prize Winner must claim his/her Prize as set forth in Section 8 below. Sponsor's decisions in all matters relating to the Sweepstakes are final.

8. **Notification and Claiming Prize.** You consent to being contacted by Sponsor and Element for Sweepstakes-related purposes, which include, but are not limited to, Prize eligibility notifications and Prize claim notifications. Sponsor will use reasonable efforts to notify the Prize Winners by email on or about August 14, 2024 ("**Notification**"). Each potential Prize Winner must respond within five (5) business days from the date of Notification. Prize claim documents ("**Prize Claim Documents**") will then be sent to each potential Prize Winner. The Prize Claim Documents will include affidavits of eligibility/release of liability/prize acceptance and any other documentation reasonably requested by Sponsor, all of which a potential Prize Winner must complete and return within ten (10) business days from when the Prize Claim Documents are sent to the potential Prize Winner. Grand Prize Winner will be contacted by Element by email on or about September 20, 2024. Grand Prize Winner must provide any information or documentation reasonably requested by Element, including, but not limited to, preferred travel dates as described in Section 6 above. Subject to change, Prizes will be emailed to Prize Winners.

If a potential Prize Winner does not comply with these Official Sweepstakes Rules, meet eligibility requirements, does not respond to Sponsor's Notification within five (5) business days of Notification or return properly completed Prize Claim Documents within ten (10) business days of receipt, or does not timely comply with all of Sponsor's or Element's instructions to claim the Prize, the Prize or Prizes may be forfeited without a replacement Prize Winner or Prize Winners being chosen. Sponsor reserves the right to either select an alternate Prize Winner(s) until the Prize(s) is claimed or forfeit the Prize(s) with no replacement Prize Winner(s) being selected.

9. **General Conditions.** By entering the Sweepstakes, each Entrant agrees to abide by these Official Sweepstakes Rules and the decisions of the Sponsor and/or Element and/or the independent Sweepstakes organization (as may be applicable), which are final. If for any reason the Sweepstakes is not capable of running as planned by reason of any acts of God (including, but not limited to, actions, regulations, orders, or requests by any governmental agency, equipment failure, terrorist acts, earthquake, war, fire, flood, explosion, unusually severe weather, hurricane, embargo, labor dispute or strike (whether legal or illegal), labor or material shortage, transportation interruption of any kind, work slow-down, civil disturbance, insurrection, riot, pandemic or epidemic, or any other cause beyond Sponsor's reasonable control) or any infection by virus, bugs, worms, malware, spyware, hacking, tampering, unauthorized intervention, fraud, technical failures, or any other causes which, in the sole opinion of the Sponsor, may corrupt or affect the administration, operation, security, fairness, integrity or proper conduct of the Sweepstakes, Sponsor reserves the right, in its sole discretion, to cancel, terminate, modify or suspend the Sweepstakes and/or select the Winner from the Entries received prior to the action taken, or by other means deemed fair and appropriate by Sponsor. Sponsor reserves the right, in its sole discretion, to disqualify an Entrant if Sponsor: (a) learns or suspects that Entrant has misappropriated another's identity or infringed upon the rights of any person or entity; (b) finds that Entrant has tampered, is tampering, or plans to tamper with the entry process or the operation of the Sweepstakes, including, but not limited to, using spamming software or other electronic means to enter or influence the Sweepstakes or its results; or (c) believes that Entrant has violated these Official Sweepstakes Rules or is acting in an unprofessional or disruptive manner. Any attempt by any person to undermine the legitimate operation of the Sweepstakes may be in violation of criminal and civil law, and should such an attempt be made, Sponsor reserves the right to seek damages from any such person to the fullest extent permitted by law. Sponsor's failure to enforce any term of these Official Sweepstakes Rules shall not constitute a waiver of that provision.

By entering the Sweepstakes, each Entrant hereby grants to Sponsor, its affiliates, and its licensees the right and license to use Entrant's entry, name, image, likeness, voice, photograph, Facebook, Instagram, and Twitter/X statements, biographical information, content and Prize status, in whole or in part, for promotional, advertising and/or publicity purposes in any media, now known or later developed and available, throughout the world and in perpetuity, without compensation or notice to, or further consent of, the Entrant, to the extent permitted by law. Sponsor is not responsible for any typographical or other error in the printing, the offering, or the announcement of a Prize or in the administration of the Sweepstakes.

Entrant consents to being contacted by Sponsor for Sweepstakes-related purposes, which include, but are not limited to, Prize eligibility notifications and Prize claim notifications. Entrant also pledges, agrees and consents that he/she shall not employ the use of spamming software or some other electronic means to enter or influence the Sweepstakes or its results. All such participants and entrants shall be disqualified from winning a Prize. No two Entrants may share an email account.

10. **Release and Limitations of Liability.** Except where prohibited by law, by participating in the Sweepstakes, each Entrant agrees to release, indemnify, defend and hold harmless Sponsor, and its related companies, promotional/prize partners (if applicable), Cold Stone Creamery® licensees/franchisees, Universal, Element, Facebook, Instagram, Twitter/X, and their respective parents, subsidiaries, affiliates, successors, predecessors, and their respective agents and agencies, and their respective officers, directors, shareholders, employees, and agents (collectively, "**Released Parties**") from and against any claim, cause of action, loss, fine, award, judgment, demand, lawsuit, obligation, interest, tax, penalty or other damage, including, without limitation, attorneys' fees, expert fees

and costs, arising out of or in connection with Entrant's participation in the Sweepstakes, including, but not limited to: (a) unauthorized human intervention in the Sweepstakes; (b) technical errors related to computers, servers, providers, or telephone or network lines; (c) printing errors; (d) errors in the administration of the Sweepstakes; or (e) injury or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from Entrant's participation in the Sweepstakes and/or receipt and/or use of any Prize. Released Parties make no representations or warranties of any kind concerning the appearance, performance or safety of any Prize awarded. No more than the stated number of Prizes shall be awarded. The Prize Winners shall bear all risk of loss or damage to a Prize.

11. Disputes. By entering this Sweepstakes, you agree: (a) to be bound by these Official Sweepstakes Rules and by all applicable laws and decisions of Sponsor, which shall be binding and final; (b) any and all disputes, claims and causes of action arising out of or connected with the Sweepstakes shall be resolved individually, without resort to any form of class action, and exclusively by the state or federal courts located in Maricopa County, Arizona; (c) any and all claims, judgments and awards by, for, and to Entrant shall be limited to actual out-of-pocket costs incurred, including costs associated with entering the Sweepstakes, excluding Entrant's attorneys' fees, expert fees and costs; and (d) under no circumstances will Entrant be permitted to obtain awards for, and Entrant hereby waives all rights to claim, punitive, incidental, special and consequential damages and any other damages other than actual out-of-pocket expenses, and any and all rights to have damages multiplied or otherwise increased. **SOME JURISDICTIONS DO NOT ALLOW THE LIMITATIONS OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE MAY NOT APPLY TO ENTRANT.** All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Sweepstakes Rules and the rights and obligations of the Entrant and Sponsor in connection with the Sweepstakes shall be governed by and enforced in accordance with the laws of the State of Arizona, without giving effect to any conflict of laws rules (whether of the State of Arizona or any other jurisdiction), which would cause the application of the laws of any jurisdiction other than the State of Arizona. These Official Sweepstakes Rules shall be binding upon and inure to the benefit of Sponsor's and each Entrant's respective successors, assigns, estates, executors and heirs. If any provision of these Official Sweepstakes Rules is found to be unlawful, void or for any reason unenforceable, then that provision shall be deemed severable from these Official Sweepstakes Rules and shall not affect the validity and enforceability of any remaining provisions. Headings are used in these Official Sweepstakes Rules are solely for convenience of reference and shall not be deemed to affect in any manner the meaning or intent of these Official Sweepstakes Rules or any provision thereof.

12. Sponsor. Kahala Management, L.L.C., 9311 E. Via de Ventura, Scottsdale, AZ 85258. Universal, Element, Instagram, Facebook, and Twitter/X are not participants or sponsors, nor do they endorse, administer, or promote this Sweepstakes.

13. Winners List. A winners list will be available from September 30, 2024, to March 31, 2025. To receive a winners list, send a self-addressed stamped envelope (void where prohibited) to: Cold Stone Creamery Family Heist Sweepstakes Winner List Request, c/o Kahala Management, LLC, 9311 East Via de Ventura, Scottsdale, AZ 85258. Winners list will contain first name, last initial and state of Prize Winners.

// End of Official Sweepstakes Rules //

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